Introduction

This manual is designed to give a generic overview of the cleaning regimes, solutions, methods and techniques to keep your Marshalls Street Furniture, signage and traffic calming products aesthetically flawless.

The manual also discusses minor repairs of common materials and finishes used in the manufacture of Marshalls Street Furniture.

It is recommended that a trial repair be carried out on an unimportant surface first. No corrosive cleaners or other abrasives should be used. Any contamination to stainless steel or aluminum items, particularly carbon steel scuffs from vehicles, should be quickly removed to avoid corrosion or the appearance of such caused by cross-contamination.

Large dents in metal surfaces cannot be easily repaired and might compromise structural integrity (usually caused by vehicular impact). In such cases, the product should be immediately isolated to ensure safety of the general public.

In the event of serious damage to any main component, replacements can be ordered from our dedicated Marshalls Street Furniture team.

In the event of major damage or any need to disassemble the structure, please contact Marshalls Street Furniture directly for detailed technical advice.

This document is not designed to be exhaustive and extensive in the exacting requirements of every case. If you consider your cleaning or repair circumstances to be outside of the scope of this document, then please do not hesitate to contact our office and we will be happy to help you keep our products looking as new.

Marshalls New Street Furniture Product Selector is now available!

Featuring enhanced brand offerings for creating better landscapes, including a quick find index section.

To request a printed copy, please call 0870 241 2403
Materials Specification
Concrete Material Specification, Colourways and Maintenance Recommendations

Monoscape
Two types of concrete are used in the manufacture of Monoscape products: standard concrete and self-compacting concrete. Standard concrete is a simple mix of cement and aggregate, such as gravel, with water. Self-compacting concrete has additional strength and does not require vibrating, which makes the manufacturing process more efficient.

Marshalls Street Furniture uses a number of grades of concrete in our products. Each type is of the highest quality and always fit for purpose. Marshalls test quality control cubes of concrete to ensure that they reach a minimum specification of 30 N/mm² at 28 days old. This ensures that products are of the highest quality. All concrete is tested in accordance with EN 12390-1:2001.

Concrete in general offers many benefits when used as a material for street furniture products. Some of these benefits include:

- **Durability**: Concrete street furniture products are strong and extremely robust which means they can withstand many forms of physical attack. Concrete products are also reinforced with steel to add further structural strength.
- **Resistance to Corrosion**: Concrete will not rust or corrode and as a result can be a consideration for coastal locations. This ensures longevity of products and ultimately value for investment.

Maintenance
Concrete street furniture requires little or no maintenance. Should products become soiled, which is normal over time, they can be cleaned using the appropriate equipment. Where soiling occurs cleaning with a sweeping brush, water and mild detergent/non-acidic detergent can remove surface dirt and discoloration.

Cleaning
To remove general dirt and detritus, soft brushing is recommended. If the colour of the product becomes masked it may be re-established by scrubbing with soap and warm water, either by hand or by using a jet wash cleaner.

The simplest way is to scrub the area with soapy water. Use washing-up liquid or an acid-free soap-based cleaning product. Apply soapy water onto the affected area and then brush to loosen the surface detritus.

Rust (Iron oxide) stains can be difficult to remove. Many dyes used to colour concrete products are based on iron oxides, so many chemical cleaning agents may affect both the rust and the dye.

To remove the rust stain, the surface should be wetted and the affected area treated with an acid-based concrete cleaner (no stronger than an equivalent of up to 10% Hydrochloric acid solution or similar). Alternatively, lemon juice or vinegar may help in the removal of the stains. As always, a small discreet area should be tested first.

Colours and Finishes
Marshalls Concrete Products are available in four finishes and a number of different colours which can be matched to coordinate with our ranges of paving. Finishes available are ground, exposed, etched and polished. Patterned finishes are also available. Stencils are placed over the product and then sandblasted. The result is a patterned effect on the surface of the product. Marshalls also offer a silver grey colour which makes use of waste from the china clay industry. Small pieces of granite found in the clay are removed and normally disposed of. The granite particles are used by Marshalls as aggregate for products made in silver granite colour.

This not only gives a unique finish but also offers environmental benefits by reducing waste.

New mixes to coordinate with Marshalls Paving

<table>
<thead>
<tr>
<th>Colourway</th>
<th>Smooth Grey</th>
<th>Smooth White</th>
<th>Exposed Silver Grey</th>
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<tbody>
<tr>
<td>Exposed Black</td>
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<td>Etched Pale</td>
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<td>Etched</td>
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</table>

- Smooth Grey
- Smooth White
- Exposed Silver Grey
- Exposed Black
- Etched Pale Buff
- Textural Buff
- Natural
- Buff
- Charcoal
- Silver Grey
- Natural Buff
- Charcoal
- Red
- Polished
- Etched
Materials Specification
Concrete Material Specification, Colourways and Maintenance Recommendations

Bellitalia Concrete Products

Bellitalia Concrete Products are manufactured using Pozzolanic concrete. Pozzolanic concrete contains pozzolans which are siliceous and aluminous materials with little or no cementing properties. When added to cement, pozzolans will, in the presence of moisture, react with calcium hydroxide at normal temperatures to form a compound with cementitious properties. Commonly used pozzolans are fly ash and volcanic ash.

Pozzolanic concrete offers the following benefits when used in street furniture applications:

Increased Strength As concrete cures free lime is formed, with pozzolanic filler in the concrete the resultant reaction, when water is present, will fill the voids in the concrete. The pozzolanic reaction will occur whilst the concrete is still plastic thus preventing any expansive failure. The benefit of this is a more durable and stronger concrete.

Increased Durability The reduced volume of pores in pozzolanic concrete help to prevent the ingress of waterborne chemicals such as sulfates and chlorides. This reduces the risk of failure from ground sulfates, acids and sea water, making these products suitable for use in all environments.

Colours
Concrete products are available in two colours: silver grey and dark grey as standard. Black is available as a special order.

Maintenance
Concrete street furniture requires little or no maintenance. Should products become soiled, which is normal over time, they can be cleaned using the appropriate equipment. Where soiling occurs cleaning with a sweeping brush, water and mild detergent/non-acidic detergent can remove surface dirt and discolouration.

Precious Stone

Bellitalia also offer a range of polished products in which pieces of marble aggregate are added to the pozzolanic mix to create a unique aesthetic. This is then put through a unique polishing process before being coated in a clear varnish to give a fine, lustrous, polished finish.

Colours

Precious Stone products are available in seven different colours.

[Images of Precious Stone colours]
Materials Specification

Natural Stone Material Specification, Colourways and Maintenance Recommendations

Granite is formed from the cooling of molten rock; this violent elemental process combined with the presence of different proportions of minerals in each deposit produces striking crystalline structures in a wide range of subtle colours. No two pieces of granite are identical. Each piece is custom made enabling you to choose the colours and textures of your individual piece or suite of furniture.

Natural stone offers the following benefits:

Quality Control Only first grade granite is used in our street furniture products. This means that they are free from veining and spots which can often lower the overall aesthetic appeal of the stone. Our supplier is externally accredited with ISO9001 QA system. Marshalls also have a dedicated quality control team member who inspects the quality of the granite before manufacture.

Ethically Sourced Marshalls was the first hard landscape manufacturer to become a member of the Ethical Tracing Initiative (ETI). Our granite is sourced from an ETI audited supplier to ensure compliance with the ETI Base Code.

Durability Granite is an extremely strong material and is ideal for use in street furniture applications. It is resistant to staining and non-permeable which ensures a product with a long life. Granite is also resistant to scratching.

Maintenance

As granite is virtually inert, it requires very little maintenance and can be cleaned using a power washer.

Colours

Geoform furniture is available in six different colourways.

![Silver Grey](image1)

- Polished
- Fine Picked

![MT Grey](image2)

- Polished
- Fine Picked

![Black](image3)

- Polished
- Fine Picked

Finishes

The range is available in a choice of two finishes:

Polished: Enhancing the natural beauty of the stone, providing an elegant lustreous finish with enhanced aesthetic qualities.

Fine Picked: Yielding a natural looking matt, textured finish that possesses superior slip resistant properties.
Materials Specification
Cast Iron and Aluminium Material Specifications, Colourways and Maintenance Recommendations

The two most common forms of iron used today are grey iron, commonly known as cast iron, and ductile iron. Marshall Street Furniture uses only ductile iron in its cast iron products. The main difference between the two types of iron is their chemical makeup. Grey iron is made up of elongated flakes of graphite, whereas ductile iron has spherical graphite particles. During the manufacturing process of ductile iron, graphite is formed, this solidifies and causes an internal expansion. This eliminates defects caused by shrinkage that other cast iron types are prone to, and gives ductile iron an increased strength to weight ratio when compared with grey iron. Ductile iron is therefore less prone to fracturing in usage. Ductile iron also uses less energy and resources in its manufacture; it may be cast either without the use of additional feeders or with a smaller quantity than those used for other types of iron. This reduced requirement for feed metal increases the productivity of ductile iron and reduces its material and energy requirements. All Marshall Street Furniture cast iron products are manufactured to BS EN 1563:1997.

The main benefits of using ductile iron are as follows:

**Durability**
Cracking is eliminated due to the spherical formation of the graphite particles, increasing the ductility of the iron, and making it less brittle.

**Greater Impact Resistance**
Due to the extra strength and ductility of cast iron, when compared to grey iron, it has a higher resistance to impact. This makes ductile cast iron an ideal material for balladams as they will not fracture on impact.

**Corrosion Resistance**
Ductile iron offers greater corrosion resistance when compared with grey iron. Also, each piece of street furniture is protected against rust with a rust inhibiting primer before being painted with a gloss paint finish. This ensures longevity of the product.

**Aluminium**
Marshall Street Furniture also use cast aluminium in some of its products. Cast aluminium has similar properties to cast iron such as durability and high impact resistance. However, it is much lighter, this is particularly useful for demountable balladams. Cast aluminium will not rust and as a result requires less maintenance when compared with cast iron.

**Anodised Aluminium Cleaning**
For general cleaning of anodised aluminium, warm water with a mild soap solution should be used. The solution should be free from fluorides, chlorides and sulphates. It should also be non-toxic and should have a pH within 5-8.

More difficult grime deposits may require the use of a mild abrasive such as pumice powder and water. Where heavy deposits are concerned, cleaning may require a soft cloth dipped in white spirits. A Sandflex 240 grit rubbing block can also be used in movements along the grain for ground in dirt.

It is necessary to thoroughly rinse with water after cleaning especially where devices are present to ensure removal of all residues.

**Painted Aluminium Cleaning**
Use a clean, damp cloth with warm soapy water only. Scourers and abrasive cleaners are not suitable for this type of finish and will damage the paint.

Before using cleaning agents to remove grime, consult Woodhouse for detailed information. Try only a small or inconspicuous area first to avoid causing more unsightly damage.

**Anodised Aluminium Repairing**
Anodised surfaces are harder than a painted surface. In the event that the product becomes damaged (e.g. scratched), the anodising cannot be repaired but the scratch will eventually oxidise, mostly blending in with the surrounding finish.

Light scratches on Anodised and standard anodised surfaces can be removed using Sandflex rubbing blocks, though this may lighten the finish locally – as with all attempted repairs, we advise that repairs are trialed on an inconspicuous area first.

**Painted Aluminium Repairing**
Paint application to follow approved methods, as detailed by paint supplier. For handling and storage instructions, please refer to paint manufacturer or supplier.

Detail specifications may change over a period of time and is therefore advisable to consult the relevant paint supplier before commencing any work. Please note that it is advisable to use professional painters to achieve the best results when touching up large areas.

1. Abrobe area of damage using 240 Brush Grit grade sandpaper ensuring even abrasion around the edges of the damaged areas.
2. Apply primer on primer available from local wholesale. Allow primer to dry thoroughly before applying topcoat.
3. Apply aerosol topcoat while following manufacturers instructions for even application.

For areas of large damage or dents, fill the area with suitable polyester filler such as Supatex (or similar), abrade to a level equivalent to the surrounding area and follow the method statement.
Materials Specification
Stainless Steel Material Specification and Maintenance Recommendations

Grades of Stainless Steel

Stainless steel from the Austenitic range are selected for use in street furniture fabrication. There are two main grades of Austenitic stainless steel used in our street furniture: grades 304 (1.4301 EN classification) and 316 (1.4401 EN classification). Each grade of stainless steel is suited to different locations. Grade 316 (1.4401) is suited to all areas, especially marine locations where high sodium chloride levels in the air can degrade other types of stainless steel. Grade 304 (1.4301) is more suited to urban locations where there is less risk of sodium chloride contaminating the surface of the steel. Our products are of the highest quality and will perform their purpose whilst remaining aesthetically pleasing throughout their lifetime provided the correct grade of stainless steel is specified and maintenance is carried out when necessary.

The main differences between the two grades are as follows:

- **Grade 316 (1.4401)** has a greater chromium and nickel content and includes molybdenum. This increases its corrosion resistant properties and makes it less susceptible when compared to grade 304 (1.4301), to surface pitting and staining.
- **Recommended maintenance schedules** for the two grades differ slightly due to the differences in their chemical make-up. The table below shows the recommended cleaning frequencies for the two grades of stainless steel in each type of atmosphere.

<table>
<thead>
<tr>
<th>Location</th>
<th>304 (1.4301)</th>
<th>316 (1.4401)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal</td>
<td>As required to maintain appearance or design</td>
<td></td>
</tr>
<tr>
<td>Suburban or rural</td>
<td>6-12 month intervals (as appropriate to location and design)</td>
<td></td>
</tr>
<tr>
<td>Industrial or urban</td>
<td>3-6 months</td>
<td>6-12 months</td>
</tr>
<tr>
<td>Coastal or marine</td>
<td>Not recommended</td>
<td>6-12 months</td>
</tr>
</tbody>
</table>

Cleaning and Maintenance

Stainless steel requires relatively low maintenance. However, its corrosion resistant and aesthetic properties can be compromised if its surface is not kept clean. Regular cleaning schedules will enhance the performance of the product and result in a long service life.

Surface contamination is the main cause of staining. This can be done to minute particles of detritus or iron settling on the surface of the steel during installation. Common problems occur when iron particles from the surrounding environment, for example stone cutting equipment, gather on the surface of the metal. These particles then rust and give the appearance of staining. In addition, naturally occurring atmospheric conditions can produce deposits which may be corrosive, e.g. salt deposits from marine atmospheres, or highway gritting in winter.

The cleaning frequency is dependent on the application; however, cleaning is recommended when the metal is soiled. In doing so, the original appearance can be restored.

Stainless steel is very easy to clean. Washing with soap or mild detergent and warm water followed by a clear water rinse is usually adequate. Where stainless steel has become extremely dirty alternative methods of cleaning can be used, as shown in the table.

Marshall's Stainless Steel Furniture offer a stainless steel cleaning pack; for further information contact our Sales Order Office.

Stainless steel has the following advantages:

**Durability** Austenitic stainless steel is very durable making it ideal for use in street furniture applications.

**High Corrosion Resistance** Increased amounts of chromium and the addition of nickel increase austenitic stainless steel's resistance to corrosion. This lessens the risks of surface pitting occurring, lowering the overall aesthetic quality of the material's finish.

**Resistant to Staining** Austenitic stainless steel is highly resistant to staining. This ensures that products remain looking their best for longer. Furthermore, it requires very low maintenance, lowering costs in the longer term.

**100% Recyclable** Stainless steel is one of the most environmentally friendly metals used by man today. If selected and maintained correctly it will remain attractive over its required life cycle. Once it is no longer needed it can be recycled. Around 90% of stainless steel is made from recycled scrap. It is stainless steel's corrosion resistant property that makes it a “green” material. If well maintained corrosion is highly unlikely, as a result the metal can be fully recycled when no longer essential. Stainless steel has no down cycling no matter how many times the steel has been recycled. For architects that are looking for “green” materials to use in their designs, stainless steel should be a definite consideration.
## Materials Specification

### Stainless Steel Material Specification and Maintenance Recommendations

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Suggested Method 1/2</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Routine cleaning of light soiling</td>
<td>Soap, detergent or dilute (1%) ammonia solution in warm clean water. Apply with a clean sponge, soft cloth or soft fibre brush then rinse in clean water and dry.</td>
<td>Satisfactory on most surfaces</td>
</tr>
<tr>
<td>Fingerprints</td>
<td>Detergent and warm water, alternatively, hydrocarbon solvent.</td>
<td>Proprietary spray-applied polishes available to clean and minimise marking</td>
</tr>
<tr>
<td>Oil and grease marks</td>
<td>Hydrocarbon solvents (isopropyl alcohol or acetone).</td>
<td>Alkaline formulations are also available with surfactant additions, e.g., D7 Polish.</td>
</tr>
<tr>
<td>Stubborn spots, stains and light discolouration.</td>
<td>Mild, non-scratching creams and polishes. Apply with soft cloth or soft sponge and then rinse with clean water and dry.</td>
<td>Avoid using abrasives. Suitable clean cleansers are available with soft calcium carbonate additions, e.g., CIF or with the addition of citric acid, e.g., Shiny Sinks. <strong>Do not use chloride solutions.</strong></td>
</tr>
<tr>
<td>Localised rust stains caused by carbon steel contamination</td>
<td>Proprietary gels, or 10% phosphoric acid solution (followed by ammonia and water rinses), or oxalic acid solution (followed by water rinse).</td>
<td>Small areas may be treated with a rubbing block comprising fine abrasive in a hard rubber or plastic file. Carbon steel work should not be used, nor should pads that have previously been used on carbon steel. A test should be carried out to ensure that the original surface finish is not damaged.</td>
</tr>
<tr>
<td>Adherent hard water scales and mortar/cement splashes</td>
<td>10-12 volume% solution of phosphoric acid. Use warm, neutralise with dilute ammonia solution, rinse with clean water and dry. Alternatively soak in a 25% vinegar solution and use a nylon brush to remove deposits.</td>
<td>Proprietary formulations available with surfactant additions. Take special care when using hydrochloric acid based mortar removers.</td>
</tr>
<tr>
<td>Heating or heavy discolouration</td>
<td>a) Non-scratchy cream or polish. e.g., Solvite Auto Chrome Metal Polish 1/2. b) Nylon type pad, e.g., Scotchbrite.</td>
<td>a) Creams are suitable for most finishes, but only use Solvite on bright polished surfaces. Some slight scratching can be left. b) Use on brushed and polished finishes along the grain.</td>
</tr>
<tr>
<td>Bedry neglected surfaces with accumulated grime deposits</td>
<td>A fine, abrasive paste as used for car body refinishing, e.g., T Cut rinsed clean to remove all paste material and dried.</td>
<td>May brighten dull finishes. To avoid a patchy appearance, the whole surface may need to be treated.</td>
</tr>
<tr>
<td>Paint, graffiti</td>
<td>Proprietary alkaline or solvent paint strippers, depending upon paint type. Use soft nylon or bristle brush on patterned surfaces.</td>
<td>Apply as directed by manufacturer.</td>
</tr>
</tbody>
</table>

### Notes

1. The products referenced in this information sheet are understood to be suitable for stainless steels. However, no endorsement of the products or their manufacturers is implied. It is acknowledged that other manufacturing companies may provide products of equal or better quality. The following companies manufacture proprietary names referenced: CIF - Linet Brothers Ltd, Shiny Sinks - Home Products Ltd, Alphatone - Epoxy Resin Ltd, Trait Stainless Steel Polish - E. O. Jones, T Cut - Automotive Chemicals Ltd and Tavel Auto Chrome Metal Polish - Hammelette Products Ltd. 
2. Cleaning agents should be approved for use under the relevant national and/or international regulations and, in addition, prepared and used in accordance with the manufacturers’/suppliers’ health and safety instructions. Solvents should not be used in enclosed areas.
3. Nylon abrasive pads should be adequate for dealing with most deposits. If a more severe treatment is needed to remove coarse scratches or physical damage on a surface, use the finest abrasive medium consistent with covering the damage marks. With directional brushed and polished finishes, angle and blend the new ‘scratch pattern’ with the original finish, checking that the resulting finish is aesthetically acceptable. Silicon carbide media may be used, especially for the final stages of finishing. Avoid using hard objects such as knife blades and scissor handles on stainless steel, as it is possible to introduce surface scratches and scuffs. Scratching is particularly noticeable on sink drainer areas. These areas are superficial and can be removed with proprietary stainless steel cleaners or alternatively, with a car wax remover, such as Trizyme.
4. If weat treatment is used, these should be made of a similar or better grade of stainless steel. Ensure that all abrasive media used are free from sources of contamination, especially iron and chlorides.
5. When cleaning a surface with any chemical preparation or abrasive medium, a trial should be done on a small unobtrusive hidden or non-critical area of the surface, to check that the resulting finish matches with the original.
6. To avoid water marks, use clean rinsing water, such as the result of corrosive to the stainless steel itself. These marks are likely to result from small particles of carbon steel from wire wool or scouring pads becoming embedded in the surface. In the damp environment of a sink, these iron particles rust and cause staining. Rust marks may be removed using non-scratching creams or alternatively using a sulphuric acid solution, when iron particles have been removed. Special precautions are necessary with hydrochloric acid, as, although it may not burn unprotected skin, it is poisonous. If ignited.
7. Chloride-containing solutions, including hydrochloric acid-based cleaning agents and hypochlorite bleaches can cause unacceptable surface staining and pitting, and should not be used in contact with stainless steels. Under no circumstances should concentrated bleaches contact decorative stainless steel surfaces. Hydrochloric acid based solutions, such as silver cleaners, building mortar removal solutions must not be used in contact with stainless steels. Hypochlorite containing bleaches must be used in the dilutions suggested in the manufacturer’s instructions and contact times, less than a minimum. Through rinsing after use is very important. A frequent cause of staining and micropitting of stainless steels is splashing with undiluted bleach solutions and mortar cleaners.
8. After a repair or fire damage it may be necessary to clean products using nitric acid-hydrochloric acid pickling pastes or nitric acid passivation solution. Changes in surface appearance usually result when cleaning with these acids. Strong acids should only be used for on-site cleaning when all other methods have proved unsatisfactory. Nitric and phosphoric acids can be used with care for cleaning and maintenance on stainless steel items. Citric acid cleaners are less potentially hazardous. Rubber gloves should be worn while handling strong acids and care taken to avoid spillage over adjacent areas (see note 2).
9. Any suggestions and actions in the table have been watermarked unsatisfactorily, it is worth bearing in mind that stainless steel can be mechanically polished or electropolished by specialists on site. Stainless steel is homogenous and does not rely on surface finishing for corrosion resistance. If in difficulty please contact our Sales Office for assistance.

This information has been provided by the British Stainless Steel Association (BSSA) and should be considered as current best practice only. Should you be unsure as to the suitability of any commercially available cleaner always check with the product manufacturers.
Materials Specification

Steel Material Specification, Colourways and Maintenance Recommendations

Carbon steel or mild steel as it is more commonly known is a highly functional material when used in street furniture applications. It can withstand high impacts which is particularly useful when used as a bollard material. The main features and benefits of steel are as follows:

**Durability** Steel is an exceptionally strong material and has a high strength to weight ratio. This makes it an ideal material for use in street furniture applications as it can withstand high impact without becoming severely damaged.

**Resistance to Corrosion** All our steel products are hot dip galvanised to coat them in a 40-60 micron zinc covering. Hot dipping is a process whereby the steel is submerged in a bath of molten zinc for around 4-5 minutes. This forms a thin layer of zinc which helps protect the steel from corrosion. The process complies with the BS EN ISO 1461 standard for hot dip galvanised coatings on fabricated iron and steel. In addition to galvanising, polyester powder coating increases steel’s weathering characteristics making it even more resistant to corrosion.

**Resistant to Chips and Abrasions** In addition to the galvanising process, some steel products have a polyester powder coating. Polyester powder coating has excellent colour and gloss retention in outdoor exposure. It also has good wear resistant properties which gives our products more resistance to chips and abrasions.

**Colours**
Polyester powder coating is available in full range of RAL colours.

**Galvanised Steel Cleaning**

Use a clean, damp cloth with warm soapy water only. Scourers and abrasive cleaners are not suitable for use on painted surfaces as they will damage the paint.

Where the item is galvanised only (ie. not painted), mild abrasives such as Scotchbrite pads can be used to remove localized areas of ground-in or stubborn dirt, but do not use wire wool or similar as this will contaminate the surface finish and give the appearance of rusting.

Before using cleaning agents to remove graffiti, consult Woodhouse for detailed information. Try only a small or inconspicuous area first to avoid causing more unsightly damage.

**Maintenance of Polyester Powder Coated Steel Products**

Once steel has been effectively treated against corrosion it will require very little maintenance. Polyester powder coated steel is extremely easy to clean and has a long life span. In order to retain the aesthetic qualities of polyester powder coated steel products, it is important that they are cleaned regularly. The frequency of cleaning depends upon the environment in which the product is situated.

In urban environments we recommend a minimum of 18 months between cleaning operations, unless undue soiling is apparent on the coating. In this case, cleaning should be done more frequently, in areas of high pollution, marine and swimming pool environments cleaning should be carried out every three months.

Polyester powder coating can be cleaned using a solution of mild detergent in warm water. All surfaces should be cleaned using a soft cloth, sponge or natural bristle brush. Use of abrasive materials should be avoided as this will damage the coating, lowering the aesthetic of the product. If the product is heavily soiled then repeated cleaning may be required. In order to assist with this problem the following products have been tested:

- Ajax Cream
- Liquid Gumption
- Fast in water
- Ajax Liquid in water While tests show that products of this type may be used to successfully remove heavy surface deposits, extra care must be taken to avoid any scuffing of the powder coating film.

It is recommended that in all cases, such products are reserved for heavy soiled coatings only. Cleaning products should be tested on a small area first to assess their efficiency. After application all detergents and cleaners must be thoroughly rinsed away with clean water, ensuring there is no risk of pollution to the surrounding area.

The information contained should be considered as best practice only. Should you be unsure as to the suitability of any commercially available cleaner always check with the product manufacturers.

The RAL colour space system is widely used in Europe for varnishing and powder coating. It is similar to the BS 4800 and US colour collection Federal Standard 595. Ollerton, Rhino, RhinoGuard and Ferrocast use this powder coating colour system.

**Ease of Maintenance**

Once applied, RAL colours are easy to clean and do not require a lot of effort. In order to keep the initial colour quality, it is of great significance for the steel to be cleaned on a regular basis, the occurrence of which is dependent on the environment the street furniture is installed in, together with weather conditions. Clean with a solution of mild detergent in warm water and apply gently with a cloth, soft sponge or natural bristle brush – hence its reputation for being a cost effective material.

**Finish excellence**

The finish can be glossy, semi-glossy or matte. We are awarded with the Service First Award and RAL (Technical Inspectors) accreditation, using Interpon D74 powder coatings based on quality polymer technology. This means that we give all of our street furniture a lifetime quality coating assurance, ensuring durability and colour consistency and use longevity.

**Standard RAL Colours**

- Jet Black
  RAL 0005
- Pure White
  RAL 9010
- Anthracite grey
  RAL 7016
- Traffic red
  RAL 3020
- Gentian blue
  RAL 5103
- Traffic yellow
  RAL 1623
Ferocast® is created from a polyurethane compound which comprises two components. When both parts are mixed together they create a thermal reaction, known as polymerization, which hardens the compound, creating a thermoset material. The Ferocast polyurethane compound can be cast into very complex shapes, making Ferocast extremely versatile. To increase the strength of some Ferocast products, they are set around a steel core.

The main benefits of Ferocast are as follows:

**Resistance to Corrosion** As Ferocast is a non-ferrous material it is completely resistant to rust and corrosion. This makes Ferocast an ideal material for use in coastal areas where high saline content in the atmosphere can cause other materials, such as cast iron, to corrode. Ferocast is a highly suitable replacement for degraded cast iron which is often used in post and rail systems in harbours.

**High Abrasion and Chip Resistance** The polyurethane cast product is coated with a two part polymer paint which chemically bonds itself to the surface, this increases resistance to chips and abrasions. The Ferocast polyurethane is pigmented with a through-colour; in a similar colour to the final paint finish, this means that any chips and abrasions will be less apparent and the overall aesthetic of the product is maintained.

**Durability** Ferocast was developed for use in mining, quarrying and North Sea oil industries. This means it can perform in the toughest of environments.

**Non-Freezing** Ferocast will not freeze which makes it a suitable material with which to coat rails with as it will not be cold to the touch. This contributes towards some of the requirements for D.D.A. compliance for Post and Rail systems.

**Versatility** Ferocast can be shaped into almost any style. A simple moulding process is all that is required to create a finished product. Standard or bespoke products can be easily made giving the designer absolute freedom in creating whatever piece of street furniture they require. Fully coordinating ranges of bespoke street furniture can also be created.

**Reproductions** Original cast iron street furniture which has become degraded can be replicated easily ensuring the landscape’s aesthetics are not affected.

**Low Cost Tooling** Tooling costs for bespoke items of street furniture can be expensive. When compared with other processes, Ferocast has low tooling costs offering solutions for all budgets.

**Colours**
Ferocast products can be supplied in most RAL colours and come with a range of options including gold bonding and ballotini rings.

**Standard RAL Colours**

- Jet Black RAL 9005
- Pure White RAL 9016
- Traffic Red RAL 3000
- Traffic yellow RAL 1621
- Sepia Brown RAL 804
- Moss Green RAL 6005
- Anthracite Grey RAL 7016
- Grey Aluminium RAL 9007
- White Aluminium RAL 9006
- Geranium Blue RAL 5010

**Maintenance**
Due to its non-ferrous and high chip and abrasion resistant properties, Ferocast requires only minimal maintenance which means that life time costs of the product are low. Generally, cleaning regimes can be infrequent if dirt and grime build up is minimal. Products can be cleaned using a mild detergent, water and a soft cloth.
Materials Specification

Sineu Graff Timber Material Specification

Hardwood and Softwood used in Sineu Graff products is sourced exclusively from sustainable plantation forests, some of which are certified by the FSC. Each type of timber is rigorously checked at each stage of their transformation as they are put through a process of drying, planning and machining before being treated prior to final assembly.

**Hardwood**

Hardwood is Garapa timber from sustainable plantation forests, some of which is processed and then treated with a 100% natural, eco-friendly protective wax. This protects against ingress of water, fungus and insects. This is applied in two stages. The first stage is a low-cost application to 20 microns. The wood is then coated using a fully automated electrostatic process to 100 microns. This not only protects the hardwood but also gives it a high-quality finish. Various colours are available depending on product type. Please refer to individual product pages for details.

**Softwood**

Softwood is a specially selected high quality timber from sustainable local sources which are closely situated to Sineu Graff in the Asie region of France. Softwood is pressure treated and sealed with a 'green tint' protective stain which is free from arsenic and chrome. Timber is immersed in a liquid preservative and placed in an autoclave forcing the chemical deep into the wood fibres. This ensures that the chemical makes it to the core of each piece of wood making it much more effective than simply soaking the wood in a treatment chemical.

**Cleaning**

Slat should be cleaned with a stiff brush once a year, especially in more exposed locations, in order to prevent a verdigris type build up on the timber surface. Ideally, this should be completed in early spring following the winter months.

At the cleaning stage, all slats should be checked for splits and splinters. Any splinters should be removed and the surface sanded with 100 grit sandpaper in order to remove any uneven/sharp edges or surfaces.

After cleaning and removal of splinters as described above, if the slats have been protected then they should be re-coated as required.

**Repairs**

For light damage, please see section on general maintenance above.

In instances of heavy damage, the timber slat should be replaced. Please order against the part number reference provided with this manual. A method statement for this operation can be provided on request.

Sineu Graff uses mostly colours from the Metallic RAL colour space system with the same properties as the classic ones.

The standard range of colours offered without any extra cost for each of the above brands can be found below. It is recommended that colours are judged from actual materials rather than photographic representations.

Marshalls offers all RAL and BS colours upon request with an additional charge incurring.

We also offer a range of personalisation options, including corporate colouring and branding.

For more information on the additional colour range and personalisation options available, please contact the sales team office.
Materials Specification

Moulded Polyethylene Material Specification, Colourways and Maintenance Recommendations

Medium Density Polyethylene (MDPE) is a highly versatile plastic material ideal for moulding, and is used in a number of different street furniture products. Plastic street furniture can be used in an array of different landscapes and is even suited to harsh coastal areas where atmospheric conditions can degrade other materials rapidly. The benefits of using MDPE are as follows:

**Durability** MDPE is extremely durable with outstanding impact, fracture and shatter resistance properties. These mechanical properties are tested to BS 2762.

**Weathering Properties** MDPE is ideal for external applications. Materials used are UV stabilised to meet the demands of Northern Hemisphere weather conditions.

**Chemical Resistance** The material is resistant to most acids, salts and solvents. Environmental elements such as acid rain, soot, diesel fumes, salt and seawater will not corrode MDPE.

**Manufacturing Standards** (as applicable) All Marshalls Street Furniture MDPE products are manufactured to BS EN ISO 9002.

Plastic materials: Mechanical properties tested to BS 2762.

Hot dip galvanised: BS 729

Powder coating: BS 3900

Recyclable MDPE is an environmentally friendly material and is 100% recyclable.

Some of Marshalls Street Furniture plastic products can be manufactured using recycled materials where appropriate. The recycled plastic is made using a combination of 50% chipped bottles and 50% regular polymer. Making use of recycled plastic bottles at the chipped bottle stage ensures that re-processing is kept to a minimum. Bottles are collected, washed, chipped and then mixed with the polymer.

**Colours**

Our full range of colours can be found below. We also offer a range of personalisation options including corporate colouring and branding with an additional charge.

**Maintenance**

The solid body colour is permanently moulded-in, eliminating the need for maintenance painting. Units are wear resistant, scratches and parking nudges being less evident. Products can be flushed with clean water and then washed with a mild detergent solution using a bristle brush or sponge. Care should be taken not to apply undue pressure that may damage labels. Flush clean with water after washing.
Materials Specification
Recycled Plastic Composite Material Specification and Maintenance Recommendations

Miplas recycled plastic products are manufactured from waste material and are therefore made from 100% recycled plastic. No paint, preservation or surface treatments are added to the mix.

The manufacturing process starts with the arrival of plastic waste which comes in an array of sizes and formats. Miplas clean and granulate waste on site to make it easier to handle. Different types of plastic are blended together to ensure the correct mix is achieved. The mix is melted and this process, combined with the special blend of plastics, creates a new material which has a high tensile strength making it ideal for use in street furniture applications. The material is then extruded into profiles, each one of which is hand-finished and assembled as required.

The main benefits of using RP in street furniture applications are as follows:

**Durability** RP is extremely strong meaning it can perform its purpose even in the toughest of urban environments. Due to the robustness of the material it has increased resistance to physical attack. Each piece of RP street furniture is free from cracking and splintering and will not chip. This offers improved safety in public areas.

**Long Lifespan** RP is impervious to water, insect and fungal ingress and as a result will not rot. This ensures that the product has a long life and means that repair and replacement costs can be kept to a minimum. Whole life costs of the RP products can be up to a third of the costs of a traditional solution.

**Consistent Quality** As an extruded product, every piece of recycled plastic has consistent characteristics unlike timber.

**Environmentally Friendly** Using RP in street furniture not only offers the customer a low cost product but also helps to reduce the amount of plastic waste which goes to landfill or incineration. Recycling a plastic bottle can conserve enough energy to light a 60W bulb for up to 6 hours. As RP is used as replacement for timber it also reduces the amount of trees that need to be felled. Official figures state that for every ton of recycled plastic used, 1.66 tons of CO₂ output is saved.

**100% Recyclable** Each piece of RP street furniture can be completely recycled at the end of its useful life.

**Maintenance**

No painting or treatment of the material is required, which not only minimises general maintenance but also lowers costs and environmental impact. The surface of the product can be wiped clean easily. Paint or marker pen can be easily removed with thickness without damaging the product.
Materials Specification
Framework and Fixing

Mild Steel
When it comes to the framework, it is always important to use the right grade of raw steel and specify the most appropriate treatment and finish in order to ensure the strength, safety, functionality and also aesthetics of the shelters.

Carbon steel or mild steel as it is commonly known is a highly functional material when used in street furniture and structure applications. It comes in many grades.

The benefits of using structural grade mild steel are:
Greater strength Structural mild steel is stronger than alternative grades of mild steel.
Resistance to weld cracking Extreme changes in temperature, e.g. freezing to warm, can cause cracks in welding making structures unsafe. Structural grade mild steel has much higher resistance to weld cracking.
Resistance to embrittlement Extreme temperatures cause steel to become brittle. Other grades are at more risk of this occurring due to their recycled steel content.

Finishing
Hot dip galvanising
Hot dip galvanising by itself is a long lasting and cost effective means of protecting steel from corrosion. When organic coatings such as paint or powder coatings are applied over hot dip galvanised steel, the resulting combination is known as a duplex coating. These coatings are used to add colour for aesthetic, camouflage, or safety purposes, increase the economic life of a structure and provide additional protection in aggressive environments. All products which are hot dip galvanised conform to BS EN ISO 1461, standard for hot dip galvanised coatings on fabricated iron and steel.

Zinc-rich primer
An alternative to galvanising is a zinc-based primer coating. This involves painting the raw steel with a zinc-rich paint primer. The process cuts down on the cost of galvanising whilst still providing adequate protection for the steel from corrosion. Products are then powder coated in a colour of your choice.

Polyester Powder Coating
Once a product has been galvanised or zinc-rich primed it can be powder coated to increase its aesthetic qualities. This involves spraying fine particles of coloured polyester powder onto the galvanised/primed product. The powder is then heated so that the particles melt and fuse together creating an even coat. Colour swatches of all available colours can be found below.

Ten year warranty
Our ten year warranty covers products which have a zinc-rich primer and polyester powder coated finish against rust and corrosion. In the event of a product rusting or corroding within ten years from purchase, Marshalls will repair the product coating on site, providing the following terms of warranty are upheld, at no cost to the customer.

1. Marshalls shall not incur any liability for the repair of the product if damage to the coating system has arisen from causes beyond our control such as but not limited to accidental damage, mechanical damage, fire damage, malicious damage, pollution and abnormal weather conditions.
2. Product surfaces should be regularly maintained in accordance with Marshalls recommended maintenance guidelines.
3. The warranty will only apply to products which are installed in the United Kingdom and Eire.
4. All claims against this warranty must be submitted in writing and deemed duly served three days after it has been sent by First Class registered post, or immediately upon receipt if delivered by hand or properly sent by facsimile transmission.

The warranty is granted to the customer alone and is non-transferable and non-assignable in whole or in part.

Fixing Details
Marshalls offer three types of fixing on our structures. Details of each type can be found below.

Surface Fixed – Products are attached directly to the surface of a suitable substrate, for example concrete, with a positive bolting system.

Base Plate Fixed – Similar to surface mounting, however the base plate is attached to concrete foundations up to 200mm below final floor level. This allows surfacing materials, such as paving, to be laid over the base plate, creating a clean and tidy finish.

Root Fixed – The bases of the structure are situated directly into an appropriate grade concrete mix. Root depths vary depending on which product is specified.
Materials Specification

Cladding

Polyethylene Terephthalate (PET)
For non-industrial projects, the scope and potential of structural steel canopies is being revolutionized by the introduction of a new derivative material called Polyethylene Terephthalate – commonly known as PET. PET is a thermoplastic polymer resin, which can be manufactured as a solid plastic sheet in transparent, translucent or coloured form.

Marshalls offer PET in Clear, Opal or Smoked Grey colours.

It offers outstanding elasticity and thermoforming properties. It can be formed, in warm and cold bending processes, without losing transparency or breaking – making it ideal for architectural curved glazing structures.

Performance Benefits

Impact, fracture and shatter resistant – Unlike traditional Acrylic PET sheets are outstanding for their high resistance to shattering and stress cracking.

Scratch Resistance – The material also offers very good resistance to abrasions and is suitable for bus and cycle shelters in inner cities where vandalism can be prevalent.

Fire resistance – PET has a Y1 fire rating under BS 476 Part 7, any shelter made from PET would resist accidental fire damage or attempted arson.

Corrosion and weathering – PET is ideal for canopies and walkways in coastal areas and inner cities, due to its outstanding resistance to corrosion caused by atmospheric pollution, acid rain, soot and diesel fumes, as well as salt air or sea water.

Easy to clean – Graffiti can be removed from shelters made from PET, using acetone-free and benzene-free solvent cleaners or diluting agents. This does not affect its performance or aesthetic properties.

Environmentally friendly – PET is the most environmentally friendly canopy material as it does not contribute to the depletion of the ozone layer, but simply returns carbon dioxide and water back into the atmosphere. It is also 100% recyclable.

Resistance to UV light – PET demonstrates high resistance to UV light, offering protection from the effects of the sun.

Longevity and guarantees – PET comes with 5 or 10 year guarantees.

Cost effective – As PET is a derivative rather than an entirely new material, it is also a highly cost-effective option for most architectural projects.

Toughened Glass

Toughened glass is made from annealed glass via a thermal tempering process. The glass is placed onto a roller table, taking it through a furnace that heats it to above its annealing point of about 600°C. The glass is then rapidly cooled with forced drafts of air while the inner portion of the glass remains free to flow for a short time.

Toughened glass is an extremely high-quality product and has excellent aesthetic qualities.

Polycarbonate

Polycarbonate can be easily worked, moulded, and thermoformed; as such, it is a common choice for use as a glazing and cladding material. Polycarbonate has high temperature resistant properties and a high resistance to impact. It also has better light transmission characteristics than many kinds of glass which make it ideal for use in glazing applications.

Plastisol

Plastisol comprises steel coated with an alloy comprising of zinc and aluminium.

Plastisol roofing and cladding sheets are a highly durable option. It is mainly used in industrial, agricultural and warehouse applications, where the emphasis is on function and performance rather than aesthetic quality.

It is very strong and has a high resistance to damage. Both sides of the steel sheet are coated which further enhances the product’s life. The steel sheet is flexible allowing it to be formed around curved structures. The zinc and aluminium coating increases Plastisol’s resistance to corrosion and ensures a guaranteed life of 15 years.
Installation Details

Bollards

Standard Ground (Root) Fixing Bollard Installation

Root depth varies across our range of static bollards from 200mm-500mm depending on model. For details on root depths please refer to individual product pages.

1. Determine where the bollard is to be situated.
2. Check utilities/services drawings and perform a visual inspection to ensure there are none in the area. This may also require scanning the location for live cabling.
3. Excavate a cube in the substrate according to the bollard’s specification. For example, a bollard with a 300mm root depth will require a cube to be excavated measuring 300mm x 300mm, fixed on the post centre, by 300mm deep.
4. Locate the bollard centrally into the hole and fill with grade C30 concrete, medium slump, including a rapid hardening agent if required.
5. Ensure the bollard is vertical in all planes.
6. Reinstate any surface finishes disturbed by the bollard. Where necessary, rinse off any concrete residue from the base of the bollard with a soft cloth and water, taking care not to scratch the surface of the bollard.
7. Finish off top surface of in situ concrete to give a tight surface finish. Concrete should be protected by polythene during the first 24-hours following installation. This is particularly important during inclement and/or cold weather. Units should not be used until the concrete has cured.

Anti-Ram Bollard Installation

1. Determine where the bollard is to be situated.
2. Check utilities/services drawings and perform a visual inspection to ensure there are none in the area. This may also require scanning the location for live cabling.
3. Excavate a cube in the substrate according to the bollard’s specification. For example, anti-ram bollards require a cube no less than 500mm x 500mm fixed on the post centre, by 600mm deep.
4. Where applicable, ensure the root cross bar is inserted through the core.
5. Locate the bollard centrally into the hole and fill with grade C30 concrete, medium slump, including a rapid hardening agent if required.
6. Ensure the bollard is vertical in all planes.
7. Where applicable, infill bollard with concrete and attach top T cap.*
8. Reinstate any surface finishes disturbed by the bollard. Where necessary, rinse off any concrete residue from the base of the bollard with a soft cloth and water, taking care not to scratch the surface of the bollard.
9. Finish off top surface of in situ concrete to give a tight surface finish. Concrete should be protected by polythene during the first 24-hours following installation. This is particularly important during inclement and/or cold weather. Units should not be used until the concrete has cured.

* Only applicable for Reinforced Steel Bollards.

Lift Out and Lockable Bollard Installation

1. Determine where the bollard is to be situated.
2. Check utilities/services drawings and perform a visual inspection to ensure there are none in the area. This may also require scanning the location for live cabling.
3. Excavate a cube in the substrate according to the bollard’s specification. For example, Lift Out and Lockable bollards require a cube no less than 400mm x 400mm, fixed on the post centre, by 400mm deep.
4. Where applicable, ensure the root cross bar is inserted through the core of the socket.
5. Locate the socket centrally in the hole and fill with grade C30 concrete, medium slump, including a rapid hardening agent if required.
6. Ensure the socket is vertical in all planes.
7. Reinstate any surface finishes disturbed by the bollard. Where necessary, rinse off any residue concrete from base of bollard with a soft cloth and water, taking care not to scratch the surface of the bollard.
8. Finish off top surface of in situ concrete to give a tight surface finish. Concrete should be protected by polythene during the first 24-hours following installation. This is particularly important during inclement and/or cold weather. Units should not be used until the concrete has cured.

Base Plate Bollard Installation

Fix the post to a suitable homogeneous substrate using a suitable bolting system used in accordance with the manufacturer’s instructions. If the base material is concrete then a chemical or drop in type anchor may be suitable. Anchors such as these are available through the local builder’s merchant or direct from the manufacturer. Marshalls Street Furniture would be happy to assist in suitable bolt selection if required.
Installation Details

Bollards

Rhino Telescopic Bollard Installation

1. Determine where the bollard is to be situated.
2. Check utilities/services drawings and perform a visual inspection to ensure there are none in the area. This may also require scanning the location for live cabling.
3. Excavate a cube in the substrate approximately 300mm x 300mm and 280mm deeper than the ground socket to be installed.
4. Put approximately 200mm of minimum 15mm clean loose stone into the hole for drainage purposes.
5. Lower the ground socket into the hole and check the top of ground socket is approximately 5mm above ground level.
6. Locate the ground socket centrally in the hole and ensure socket is vertical in all planes.
7. Add approximately 200mm of clean loose stone.
8. Backfill the hole, tamping down until approximately 300mm from the surface.
9. Raise telescopic bollard and check for alignment (if more than one post is to be installed).
10. Then fill the hole with grade C30 concrete, including a rapid hardening agent and sulphate resisting cement as required, medium slump and smooth off the area around the lid to allow fall away.
11. Lower the telescopic bollard into the ground socket. Please ensure the bollard and lid are kept clear of debris during installation.
12. Finish off top surface of in situ concrete to give a tight surface finish. Concrete should be protected by polythene during the first 24-hours following installation. This is particularly important during inclement and/or cold weather. Units should not be used until the concrete has cured.

Rhino Telescopic Bollard Operating Instructions

To Lock

1. Lift lid, draw up inner post to full extension. Rotate handle clockwise a quarter turn. Press down push button lock.

To Unlock

1. Release push button lock with key.
2. Return key to original position by depressing slightly and remove key. Rotate handle a quarter turn clockwise.
3. Lower the post slowly and in a controlled manner. Do not allow it to free-fall into base.
4. To lock repeat step 1 from ‘To Lock’ instructions above.

Weekly Maintenance

1. Ensure sliding post is kept clean and free from debris.
2. Clean and lubricate lock using a lubricant similar to WD40.
3. Installations with high water tables or adverse conditions should be checked daily.
4. Always ensure that the cover plate is closed when bollard is not in use.
5. Clear any debris from around hinge and cover plate.
Installation Details
Sineu Graff Bollards

Sineu Graff Cast Iron Bollard Ground Post Fixing (Style and Classic Models)
1. Determine where the bollard is to be situated.
2. Check utilities/services drawings and perform a visual inspection to ensure there are none in the area. This may also require scanning the location for live cabling.
3. Excavate a cube in the subgrade according to the bollard’s specification. For example, a bollard 800 – 1000mm high will require a 350mm root, hence a cube measuring 350mm x 350mm, fixed on the post centre, by 350mm deep. Shorter bollards only require a root depth of 300mm.
4. Locate the post centrally into the hole and fill with grade C30 concrete, medium slump, including a rapid hardening agent if required.
5. Ensure the post is vertical in all planes.
6. Reinstate any surface finishes disturbed by the bollard. Where necessary, rinse off any residue concrete from the base of the bollard with a soft cloth and water; taking care not to scratch the surface of the bollard.
7. Finish off top surface of in situ concrete to give a tight surface finish. Concrete should be protected by polythene during the first 24-hours following installation. This is particularly important during inclement and/or cold weather. Units should not be used until the concrete has cured.
8. Attach the bollard to the ground post using a fixing bolt.

Sineu Graff Timber Bollards with Ground Anchor Fixing
1. Determine where the bollard is to be situated.
2. Check utilities/services drawings and perform a visual inspection to ensure there are none in the area. This may also require scanning the location for live cabling.
3. Excavate a cube in the subgrade measuring 350mm x 350mm, fixed on the post centre, by 350mm deep.
4. Locate the ground anchor centrally into the hole and fill with grade C30 concrete, medium slump, including a rapid hardening agent if required.
5. Ensure the post is vertical in all planes.
6. Reinstate any surface finishes disturbed by the bollard. Where necessary, rinse off any concrete residue from the base of the bollard with a soft cloth and water; taking care not to scratch the surface of the bollard.
7. Finish off top surface of in situ concrete to give a tight surface finish. Concrete should be protected by polythene during the first 24-hours following installation. This is particularly important during inclement and/or cold weather. Units should not be used until the concrete has cured.
8. Attach the bollard to the ground anchor using two fixing bolts.

All necessary protective equipment is to be used during the installation process. Care should be taken to avoid damage to surrounding areas.

Cast Iron Bollards – Fixing Options
Sineu Graff cast iron bollards are available with the choice of three fixing options.
Installation Details

Plastic Bollards

Four ground fixing options are available as options on our plastic bollards to suit all likely applications. This ensures that a uniform appearance is achieved whilst allowing the bollards to perform a number of different functions.

**PERMANENT (GROUND) FIXING**

For permanent fixing, the bollard base is concreted in below ground. The moulded return at the base ensures that the bollard cannot be removed. Permanent fixing features a 400mm root depth.

**SOCKETED FIXING**

This form of fixing is ideal for use in applications where the occasional replacement or removal of a bollard may be required. This new socket system ensures secure fixing by rotating the bollard through 90° inter-locking the bollard and socket. Socketed fixing features a 450mm root depth.

**ANTI-RAM FIXING**

A robust steel core, permanently concreted into the ground, provides a rigid and effective deterrent to ram raiding. Anti-Ram fixing features a 645mm root depth.

**SURFACE FIXING**

A fixing system for use in multi-storey car parks, bridges or any application where below ground services or surface penetrations may be vulnerable. The bollard base is fixed directly to a shallow concrete substrate using 95mm expanding bolts.
Installation Details

Sineu Graff Fixing Details

Seating Fixing Details

**Free standing**

Free standing seats can be situated directly into place on site using the correct lifting equipment. The large weight of the products means that fixing to the ground is unnecessary.

**Ground (Root) Fixed**

The seat legs are designed to be situated directly into a concrete mix. Root depths vary depending on product.

**Base Plate/Surface Mounting**

A positive bolting system should be selected by the installer based on the type and condition of the substrate taking into account any applicable close edges and thicknesses.

**Sub-Surface**

This is similar to surface mounting, however seat legs are bolted to a concrete substrate and then a surface material, such as paving, is laid on top. The seat legs are extended to ensure the same seat height above ground as surface mounting.

Sineu Graff Seating Fixing Types and Installation Details

Sineu Graff seating is available with various types of fixing. Fixing methods are dependent on model. Please refer to individual product pages for specific details on which types of fixing are available for each model.

- **Type T** – Bolt Fixing. Seat is bolted into the in situ concrete.
- **Type P** – Anchor Fixing. This type of fixing is designed for seats with either hardwood or softwood feet.
- **Type DT** – Bolt fixing through mounting block which is supplied as an additional item.
- **Type DE** – Bolt fixing through mounting block supplied which is supplied as an additional item. An additional angle bracket is also supplied.

**Type DT and DE** fixing methods provide additional anchorage where ground conditions are less stable.

Litter Bin Fixing Details

**Free standing**

Generally the weight of the litter bin will deter unauthorised movement, for example Bellelita concrete litter bins. Additionally some products are available with a weighted self-stabilising base plate which provides additional security.

Plastic litter bins may also be specified with integral ballast cartridge which also provides additional security.

**Ground Fixed**

Part of the litter bin body or supporting post is permanently set into a C30, medium slump grade concrete mix. Some Sineu Graff models are supplied with a concrete mounting block. The bin can be fixed to the block once it has been situated at the correct levelling in situ mix. This allows the litter bin to be permanently installed. Please refer to individual product pages for details on which Sineu Graff litter bins are available with this type of fixing.

**Base Plate/Surface Mounted**

Base plate is secured to suitable substrate for example concrete, using rag bolts via a base plate or fixing/drainage holes at the base of the bin. Some models have holes for the rag bolts incorporated in their feet avoiding the need for base plates.

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Fixing Methods for Sineu Graff Seats

![Diagram of Sineu Graff Seating Fixing Methods]

- **Type T** – Bolt fixing (in situ concrete)
- **Type P** – Anchor fixing (seats with either hardwood or softwood feet).
- **Type DT** – Bolt fixing through mounting block supplied as additional item.
- **Type DE** – Bolt fixing through mounting block supplied as additional item. Additional angle bracket also supplied.

Type DT and DE provide additional anchorage where ground conditions are less stable.
Installation Details
Bellitalia Fixing Details

Generally, planters can be installed by lifting them into position using appropriate lifting equipment. Certain models of planters can be specified with sub-channels, which allow for movement by fork lift truck. Additionally, steel lifting hooks may be specified which can be used to move planters even when they have been fully planted.

**Planters, Litter Bins with Self-levelling System**

1. Place base elements and adjust level. Lock adjustment bolts in the level position.
2. Maneouvre top elements into position.
3. Completed planter is now ready for planting. (The planter is equipped with hot-galvansised steel eyes to make it easier to lift and move even when fully planted)

**Bellitalia Self Levelling Litter Bins**

Bellitalia Litter bins are supplied as standard with a patented self levelling system which allows litter bins to be installed level on slopes of up to 5% - 6.5% from horizontal (depending on model).

1. Ensure area is totally clean.
2. Place base element and lift main body into position using appropriate lifting equipment.
3. Level main body and lock adjustment bolts in position.
4. Litter bin is now level and ready to use.

**Demetra Bench Installation overview**

Bellitalia Demetra seating system is supplied as standard with a patented self levelling system which allows the benches to be installed on slopes of up to 5%. The Artemide planter is also installed in the same manner as the Demetra bench.

- Please use relevant lifting points to handle and position. The lifting points can be found where the Bellitalia logo is located and they are supplied by Bellitalia.
- Please unscrew the logo and screw in the lifting eyes, which can be ordered separately from Marshalls via our sales team on 0870 600 2425. It is advisable to ensure that the plane of the lifting eye is parallel to the vertical face of the side of the product; prior to lifting taking place. Then, lift product to its correct location.
- The product constitutes of two elements: the base (inner part) and the seat (upper part). Please move the upper part initially and the inner part to follow. Do not move the two elements together, as the seat will get damaged.
- The furniture weight is sufficient to ensure that, once placed on the ground, the products cannot be moved.
- It is suggested to lay the product slowly on the ground for greater balance handling.
- To minimise any damage or markings on the product from the slings, it is recommended to cover the sides with protective material.
- Marshalls use Hiab cranes and strong straps/metal chains to transfer the product to the ground. It is advisable not to use the Hiab grabber onto the product directly, as the machinery is very powerful and will damage the product.
- If the product is to be transferred from the initial ground laying position to another ground point, it is suggested to put the product on a pallet prior to moving.

In order to clean and maintain all Bellitalia products, please refer to the Maintenance section of the brand on page 4.
Installation Details
Ferrocast® and Ollerton Notice Boards and Fingerposts

Ferrocast Notice Board Ground (Root) Fixed Installation
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Ferrocast Notice Board Ground (Root) Fixed Installation

1. Determine where the notice board is to be situated.
2. Check utilities/services drawings and perform a visual inspection to ensure there are none in the area. This may also require scanning the location for live cabling.
3. Excavate either one or two cubes in the subspate; the number depends on how many posts the notice board has. When two cubes are required, the distance between them will be determined by the width of the notice board. For example, a single post notice board with a 150mm root depth will require a cube to be excavated measuring 150mm x 150mm, fixed on the post centre, by 260mm deep.
4. Locate the notice board centrally in the hole and fill with grade C30 concrete, medium slump, including a rapid hardening agent if required.
5. Ensure the notice board is vertical in all planes.
6. Reinstate any surface finishing disturbed by the notice board. Where necessary, rinse off any concrete residue from the base of the notice board with a soft cloth and water, taking care not to scratch the surface of the product.
7. Finish off top surface of in situ concrete to give a tight, surface finish. Concrete should be protected by polythene during the first 24-hours following installation. This is particularly important during inclement and/or cold weather. Units should not be used until the concrete has cured.

Ollerton and Imperial Fingerpost and Notice Board Installation
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Ollerton and Imperial Fingerpost and Notice Board Installation

1. Determine where the fingerpost is to be situated.
2. Check utilities/services drawings and perform a visual inspection to ensure there are none in the area. This may also require scanning the location for live cabling.
3. Excavate a cube in the subspate according to the fingerpost’s specification. For example, a fingerpost with a 400mm root depth will require a cube to be excavated measuring 400mm x 400mm, fixed on the post centre, by 450mm deep.
4. Locate the fingerpost centrally in the hole and fill with grade C30 concrete, medium slump, including a rapid hardening agent if required.
5. Ensure the fingerpost is vertical in all planes.
6. Reinstate any surface finishing disturbed by the fingerpost. Where necessary, rinse off any concrete residue from the base of the fingerpost with a soft cloth and water, taking care not to scratch the surface of the product.
7. Finish off top surface of in situ concrete to give a tight, surface finish. Concrete should be protected by polythene during the first 24-hours following installation. This is particularly important during inclement and/or cold weather. Units should not be used until the concrete has cured.
8. Once the concrete has cured add the fingers to the post in the correct positions.
Installation Details
Traffic Calming Installation Guidelines

General
These guidelines are for use with Marshalls Traffic Calming products and should be used in conjunction with the relevant British Standards and Codes of Practice. Marshalls are unable to accept any responsibility for the quality of workmanship or design criteria employed in the placement and fixing of Marshalls Traffic Calming products. This does not affect the normal statutory rights of our customers.

Health and Safety
All necessary Personal Protective Equipment (PPE) should be worn on site, as the site rules dictate.

The recommendations of the Manual Handling Operation Regulations 1992 should be complied with, and where necessary, suitable lifting equipment utilised.

Inclement Weather
Laying operations should be discontinued (and any open work face covered) if weather conditions are such that the performance of the construction may be jeopardised.

Construction operations should not be undertaken when the temperature is below 3 degrees on a falling thermometer and below 1 degree on a rising thermometer.

All unfinished areas and stockpiles of materials should be covered in the advent of inclement weather to prevent saturation.

Contact
To ensure that the most current edition of these guidelines is obtained please telephone 0845 30 40 708.

TRAFFIC RAMP, SPEED CUSHION AND REFUGE ISLAND UNITS
Scope
These guidelines are for the construction of Traffic Ramp, Speed Cushion and Refuge Island Units only.

Foundation
The Units should be placed within the carriageway structure, the excavation should leave at least 200mm clear around the perimeter of the Unit. 40mm of wearing course should be planed from the pavement, to be replaced upon completion of the installation.

The underlying construction should be excavated to the correct depth to accommodate the Unit and the concrete base.

The base of the excavation should be inspected by the Engineer for approval and then well compacted to level. Dependent on the carriageway construction it may be necessary to install a concrete foundation such as minimum thickness 130mm and C30 concrete, to the Engineer's approval.

Laying
The Units should be lowered into position and packed at each corner with Class II engineering bricks to bring up to the desired line and level.

Note: Threaded lifting sockets are incorporated in the Units to facilitate lifting and handling. Alternatively, Marshalls are able to supply lifting loops if required. CDM regulations must be adhered to with regards the mechanical handling of heavy concrete products. In order to protect the edges of the Units, they should be laid so that they do not stand proud of the final carriageway surface.

CONCRETE BASE
Materials
The Units should be laid securely onto a concrete base that is a minimum of 150mm thick and extends at least 100mm beyond the edge of the Unit. The concrete used to form the base should have a minimum strength of 40N/mm² and a maximum aggregate size of 20mm. It is imperative that the concrete has sufficient workability to flow under the Unit.

Construction
The concrete should be vibrated into place under the Units, completely filling the void and supporting the Unit. No voids shall exist between the Unit and the base.

Note: The concrete must have gained adequate strength before any trafficking of the Unit is permitted.

Reinstatement of Carriageway
The wearing course should be reinstated as directed by the Engineer. All joints between new and existing surfaces should be saw cut to a depth of 40mm and sealed with a hot bituminous binder to prevent moisture ingress.

Typical Installation Details
All dimensions mm (nom.) Not to scale